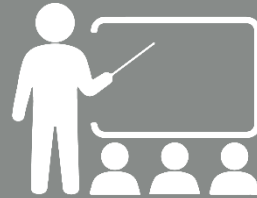


# AMOR ARENAL COVID-19 POLICY



Staff members are always required to wear masks and fulfill a proper and frequent handwashing



Hotel associates are completing enhanced COVID-19 awareness training



Staff will contact future guests to collect information for an "Express check in"



Cleaning and disinfecting protocols to rooms after guests depart and before the next guest arrives



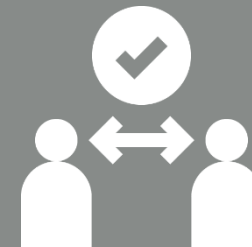
Increased the frequency of cleaning and disinfecting in all areas



Reduce seating capacity within the restaurant to 50%



Digital Menus available through a QR code



50% maximum occupancy per trip to reinforce the social distancing